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You have always liked to work with computers and know how to find a solution for (almost) every IT problem? We are looking for a working student to support our IT department in assisting our employees with a wide variety of technical issues. In addition, we need IT support for our move this summer from our office in downtown Munich to our new building in Haar (directly at the S-Bahn station).

Working Student (m/f) IT- Helpdesk & Support

Your responsibilities

- Providing internal IT support including problem solving/trouble shooting for all our employees by applying and maintaining our ticket-system
- First-Level-Support for Microsoft applications, ERP/CRM systems, printers and mobile devices
- Installation and maintenance of work stations as well as the implementation of software installations
- Setting up user accounts, allocating and managing user rights in Microsoft Active Directory as well as internal process documentation
- Maintenance and cabling of IT infrastructure components

Your skills

- Currently enrolled in computer science or similar, alternatively relevant experience and high IT affinity counts as well
- Preferably, a good knowledge of the above mentioned tasks and willingness to familiarize with the tasks
- Good communication skills in German and English
- High team spirit and a strong hands-on mentality
- Reliability, solution-oriented thinking and pleasure in dealing with and helping colleagues

Our offer

- An exciting job which can be easily adapted to your class schedule
- A broad spectrum of diverse tasks where you can apply your knowledge and make use of your IT affinity
- The opportunity to take on smaller projects independently
- A great working atmosphere at our office in the heart of Munich close to the Ludwig-Maximilian University and in our new building in Haar from July/August 2018 on

You are interested in gaining practical experience and you would like to work 12 to 20 hours per week on two-three days of your choice?

If so, we look forward to receiving your application by using our [Online Application Form](#).